

Q: How can we respond to questions on our ingredient policy and product formulations?

A: At Arbonne, we do not use unsafe chemicals. Safety has to do with the amount of an ingredient used in a product formula along with the duration of exposure. You cannot assess the safety or toxicity of a product based on the ingredient listing alone because it does not provide information on ingredient purity, or ingredient interactions. This is determined by the formulation and is further validated through testing on the finished product to ensure that it is pure, safe and beneficial. Science and testing of raw materials best supports the purity and safety of both the individual ingredients as well as the finished product which we believe is critical. Based on this, Arbonne concentrates on quality testing of each ingredient and product to ensure that it meets our high standards of quality. This is where Arbonne's commitment to safety and purity testing becomes critical to ensuring the quality of our products while maintaining our ability to source the best ingredients for the formula to ensure sustainability, efficacy, product performance and stability.

CIR (Cosmetic Ingredient Review) Board is the one to determine ingredients' safety. The CIR reports its findings to the CTFA (Cosmetic, Toiletries, and Fragrance Association). The CIR and PCPC (formerly CTFA) are unbiased and extremely reputable. Unlike the FDA (Food and Drug Administration), they are not government bodies. The PCPC (formerly CTFA) is the watchdog for all manufacturing and cosmetic ingredients. We also embrace the European Commission's Scientific Committee on Cosmetic and Non-Food Products (SCCNFP), which conducts safety evaluation on cosmetic ingredients.

Please also note that Arbonne challenges ourselves with ongoing continuous improvement to our ingredient policy; we continuously challenges our formulations to ensure that we are keeping pace with emerging science to deliver products that are pure –safe –beneficial. As smarter ingredient choices are discovered, we will continuously update our formulas to ensure that we stay on the cutting edge of product formulation.

All of this supports what we call the Arbonne Advantage.